



PLEASE BE SURE TO SUBMIT BOTH PAGES

1261 Balmoral Road
Cambridge, ON Canada
N1T 1C4

SERVICE REPAIR AGREEMENT

Toll-Free 1.877.526.6848 • Phone 519.624.1996
Fax 519.740.3276 • sales@gvdirect.com

Date Requested: _____ Time: _____

Facility Name: _____ Phone: _____

Address: _____ Fax: _____

_____ Email: _____

Contact: _____ Dept: _____

Cell Phone (for Contact Person): _____

Company Hours of Operation: _____

Earliest Hour Facility Can be Accessed* _____ Latest Hour Facility Can be Accessed* _____

(please complete special instructions below if minimal staff at facility during either of the above times)

***GVD technician hours are 6:30am to 4:30pm – early access may expedite your service call.**

Special Instructions For Entering Facility (e.g. Ring Buzzer at Reception if arriving before 8am, etc.) _____

Appointment Required: Yes No



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Equipment Type: _____ Make: _____

Model: _____ Serial: _____

Description of Problems: _____

By signing this agreement, I understand and agree that all service work performed by GVDirect Inc. that is not covered under warranty (malfunction due to operator error) will be billed at a rate of \$120.00 per hour (1 hour minimum - per visit), plus mileage at \$0.95 per kilometer (to and from the 1261 Balmoral Rd, Cambridge, ON N1T 1C4)* plus parts if required. Any paid parking required for the service of equipment will be added to customer invoice.

*Other service locations available. Mileage to Montreal & various locations in Maritimes is flat rate of \$120 per visit.

Authorized Signature: _____

Print Name and Date: _____